

Managed Supplier Program

Programmed People Solutions



Taking care of the sourcing, engagement and administration of your temporary, contract and permanent workforce.

The world of work is rapidly changing, and to help navigate this, businesses need to depend on a reliable, transparent and compliant workforce management partner.

What is a Managed Supplier Program?

An MSP is a service offered by recruitment outsourcing businesses to take primary responsibility for the management of sourcing, engagement and administration of your contingent workforce.

Programmed's MSP is an end-to-end recruitment and staffing management service for businesses who require multiple vendors across their casual, fixed-term, contractor and even permanent workforce with the benefits of a reliable, transparent, scalable and compliant management partner.

With Programmed's MSP, all your workforce order requests, management of vendor supply, employee timesheets and spend are captured, managed and reported through one process using our customised technology, saving you time and money.



Save time, from search to supply

Streamlined systems and technology-enabled processes reduce both time-to-hire and administration burdens on your team.



Manage costs

Control your spend through automation, centralised rostering, consolidation and electronic billing by bringing the management of multiple vendors under one process and system.



Increase your access to the best people for your business

With a diverse mix of vendor partners - from those needed for targeted and efficient bulk recruitment strategies through to boutique vendors for your specialist recruitment needs including those for diversity and local employment.



Improve compliance and governance

With greater visibility over your end-to-end recruitment process to better manage the quality and regulatory compliance of hires.



Reduce risk

Through consistent screening with top-down visibility on your vendor's adherence to your company's pre-placement and ongoing governance requirements.



Dedicated service and support

Our dedicated, experienced team can manage your needs from the moment you place an order. From talent search to interview, ensuring compliant on-boarding across vendors and payroll as well as our specialist VMS technology support.



Increased data transparency

Customised systems and consolidated real-time reporting helping you make informed decisions.



Industry leading HSEQ people and processes

Our industry leading HSEQ staff across Australia are supported by a robust governance framework and HSEQ champions at management and executive levels who are available to visit any site - regardless of whether Programmed is a workforce supplier.



Our Vendor Management System - Linc

The engine room of our Managed Supplier Program is our Vendor Management System – Linc.

The right technology is essential to the successful management of an MSP. It provides visibility and control of the process and generates meaningful information to help inform your future workforce management and supply decisions.

As Australia's leading provider of skilled workforces, our experience as a supplier has helped shaped the development of this leading VMS - to ensure it works for you and gets the best outcomes from your chosen vendors.

Programmed's Vendor Management System 'Linc' is our proprietary technology which supports and automates the processes of our MSP, from request to governance to invoicing and analysis.

With Linc you can:

- Efficiently deploy compliant, work-ready employees. Simply upload an order requisition or roster requirement and manage fulfilment across multiple suppliers.
- Easily monitor your contingent workforce hours and any risk attached to fatigue management.
- Access live reporting and integration with real-time data to help your workforce planning.

Linc – Leading, Intuitive and Connected - has been created especially for our MSP and brings value and benefits beyond standard VMS technologies including:

- A simplified workflow management system, including easy one-click approvals.
- Technology and systems that work together. Fully-integrated, flexible and customised to your requirements.
- Developed and supported in Australia by our Programmed Technology Team means there's always someone available to help you.

Linc is accessible anywhere, anytime, with no requirement for special software and, unlike other standard Vendor Management Systems in the market, Linc has a dedicated Support Team for our MSP customers.

If you're considering whether an MSP is right for you, keep these things in mind:

- Is the provider a specialist in staffing, recruitment and workforce management?
- Is their VMS technology easy to use, well supported and customised to your business?
- Does the provider's culture and values align with yours, understanding they will become an extension of your team?
- Are you confident they will do what they say, and say what they do?

To find out more about Programmed's People Solutions and our Managed Supplier Program, contact us at **programmedpeoplesolutions@programmed.com.au** or visit **[programmed.com.au](https://www.programmed.com.au)**
